

# Volunteering at the Concession

**CONCESSION MANAGER Karen Jones 250-344-7351**

## **WHY VOLUNTEER?**

Golden Minor Hockey has a yearly signed Agreement with the Town of Golden to operate the Concession at the Golden Arena. Last year, the Concession generated upwards of \$10,000 in revenue. That figure translates into \$75-100 savings on registration fees per player. The Concession is a major source of funding for our Operating Costs. It operates as a service not only to Minor Hockey but also to any other users of the Arena such as the Golden Junior Rockets team, recreational hockey teams and in the summer, the RCMP Musical Ride crew.

Volunteering at the Concession is an easy way to get involved in the GMHA while getting to meet the other Parents, Players and relatives in Minor Hockey.

**THANK YOU!!** Volunteering at the Concession compromises a large part of commitment needed to make the Association run. GMHA sincerely appreciates the efforts of ALL the dedicated volunteers that keep the organization running. This year to THANK the volunteers, GMHA has purchased adult and youth season's tickets to the Golden Rockets Home Games. The Rockets have graciously thrown in some adult and youth season's passes for free.

**\*\*\*THESE 6 ADULT AND 6 YOUTH PASSES MAY BE USED**

**(ASSUMING SOME GUIDELINES ARE MET) BY GMHA VOLUNTEERS.\*\*\***

## **WHEN?**

EVERY team is responsible for operating the Concession at the following times:

1. During each teams' practice time
2. Once every month or so, in addition to practice times, each team will have a one week duty (Sunday to Saturday) of covering the Mon, Wed and Fri PUBLIC SKATES and any GOLDEN ROCKETS HOME GAME
3. During Home Tournaments and Games

## WHAT TO EXPECT?

Each team should assign a *Concession Co-ordinator* – someone who is responsible for communicating with the parents to make sure every one knows when they need to work in the Concession and to make sure there is someone working in the Concession when they need to. A sign up sheet will be posted on the Minor Hockey Message Board next to the Concession.

During PRACTICES and PUBLIC SKATING, only ONE person is necessary. The Grill is not operating so sales tend to be drinks like coffee, tea, hot chocolate and cold drinks as well as snacks and candy. There is a price list up and most of the candy prices are marked. During Tournaments and Rockets' Games, the Grill and Deep fryer are operating. THREE people are needed; ONE to cook, ONE to handle the cash and orders and ONE to fill the orders. ONE of these three people is required to have a FOOD SAFE certificate but does not necessarily have to be the cook. If you take the FOOD SAFE course to help out in the Concession, GMHA will reimburse your course fee.

Check with the Risk Manager, **DAVE WAN 250-344-7317**, for a list of individuals that have the FOOD SAFE course or if you are interested in taking the course

GMHA is working on making the Concession safer and friendlier to use. The facility has undergone some renovations this summer and we look forward to the changes. Karen Jones has worked hard at getting everything up and running and providing written instructions on Standard Operating Procedure in the Concession that will be posted. If you are unsure about anything regarding the Concession, please let someone from either the Executive or another experienced team parent know so they may assist you.

It is not uncommon for someone to show up and find the Concession locked up. Due to security reasons, Arena Staff lock up until they know that someone is there to work. In that case, you simply have to find a staff member and ask him/her to unlock the door. Most of the Arena staff know how to light the Grill if you need help doing this.

If you run out of something in the Concession, make a note and leave it in there or better yet contact Karen Jones at 250-344-7351. There is sometimes extra inventory in the back room but please contact Karen before you go back there.

Thank-you for your time,  
The GMHA EXECUTIVE

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